

Help and support for LGBTI people facing homophobic and transphobic violence and discrimination



Counselling, support and help reporting
incidents in Berlin.



Landesstelle
für Gleichbehandlung –
gegen Diskriminierung

Fachbereich LSBTI

Although society has become more accepting and tolerant towards different sexual orientations and gender identities, lesbians, gay men, bisexuals as well as trans* and intersex people (LGBTI) can still become victims of **homophobic and transphobic violence** and experience **discrimination in many areas** of their everyday lives – even in a city as diverse as Berlin.

Homophobic and transphobic violence and discrimination can take many forms, including:

- Verbal abuse in public spaces
- Verbal and physical attacks in pubs and clubs or in public transport
- Verbal and physical attacks because of someone's gender expression
- Discrimination and verbal attacks when using public swimming pools
- Discrimination when looking for a job; bullying at work or at school
- Being refused by healthcare services

You do not have to tolerate violence or discrimination. Get support!



Did you know?

... that if more people **report** hate crimes, homophobic and/or transphobic violence will gain **greater visibility**?

... that you can also **report an incident online**?

... that there are **special LGBTI contact** persons in the Berlin Police Department and at the State Prosecutor's Office to whom you can report confidentially?

... that there are **specialized LGBTI counselling centres** in Berlin that offer advice and support to victims of violence and discrimination?

... that when a **charge** is brought forward of a suspected homophobic or transphobic incident, public interest in prosecution is generally assumed and **legal proceedings** are initiated?

...that the contact persons within the police or at the prosecutor's office can **take your report**?

Counselling, accompaniment and support



Projects funded by the Berlin Senate to combat discrimination and violence annually documenting more than 500 cases of discrimination and violence against LSBTI people. The exact number of LGBTI people who fall victim to violence and discrimination every year is unknown, but it is estimated that there is a large number of unreported cases

If you experience **discrimination**, you should seek advice on what action you can take. This could range from making a formal complaint to taking legal action under the **General Equal Treatment Act** (AGG) or the **Berlin State Antidiscrimination Act** (LADG). You can report **attacks, verbal abuse and similar offences** as this is **considered criminal conduct**. You should also seek advice if you wish to pursue this option.

The counselling infrastructure in Berlin makes reporting an incident straightforward. The various centres where complaints can be made are well connected both with each other and the LGBTI community. Whether you are a victim or if you have witnessed a crime or discriminatory act you will find counselling and support in Berlin.



Here you will find out more information!

Berlin Police Department

LGBTI contact persons at LKA | Präz 1
Platz der Luftbrücke 6, 12101 Berlin

Contacts: Pol Insp Anne von Knoblauch;
Pol Insp Sebastian Stipp

Phone: +49 30 466 497 94 44

Fax: +49 30 466 497 91 99

E-Mail: lsbt@polizei.berlin.de

Web: www.berlin.de/polizei/aufgaben/ansprechpersonen-fuer-lsbt/

Target groups: Gay men, lesbians, bisexuals, trans* and intersex.

Services: Responding to any queries from authorities, projects or citizens concerning LGBTI issues directed specifically towards the police, such as violence prevention, what to do after an offence, filing a report, operational support, offence evaluation, facilitating contact as well as training.

Languages: German and English.

Berlin State Prosecutor's Office

Central Office Hate Crime

LGBTI contact persons

Salzburger Straße 21–25, 10825 Berlin

Contacts: Ines Karl and Markus Oswald

E-Mail: lsbt@sta.berlin.de

Web: www.berlin.de/sen/justva/ueber-uns/beauftragte/ansprechpartnerin-homophobe-hasskriminalitaet/

Target groups: Gay men, lesbian, bisexual, trans* and intersex victims of homophobic and transphobic hate crimes.

Services: Assistance ranges from filing a report and completing an investigation to enacting a penalty order or an arraignment, as well as representing the case in a hearing. Throughout the process, the victim is kept continually updated on each step as well as on the outcome of proceedings. Victims can also address any queries and concerns to their contact person at the state prosecutor's office.

Languages: German, English, Arabic, Russian (for emergencies and prearranged appointments only). We recommend attending any advisory meetings with someone who speaks a good level of German. A sworn (court) interpreter must be present when filing a report or during interviews. Always arrange your appointment by phone (or ask someone to do it on your behalf) and mention any interpreting needs in advance.



LesMigraS

Anti-violence and anti-discrimination counselling at
Lesbenberatung e. V.

Kulmer Straße 20a, 10783 Berlin

Phone: +49 30 219 150 90

Fax: +49 30 219 170 09

E-Mail: info@lesmigras.de

Web: www.lesmigras.de

Opening hours: Monday, Wednesday and Friday 2 pm to 5 pm, Tuesday and Thursday 10 am to 7 pm.

Target groups: Lesbian/bisexual people, black lesbians, lesbians and bisexuals with a migration background, trans* and intersex people and their relatives.

Languages: German, Arabic, Farsi, French, Kurmancî, Russian, Ukrainian, Bulgarian, Spanish, Italian, English, Turkish and Dutch. Counselling in other languages (including German sign language) is also available through an interpreter upon request.



L-Support

Lesbian | Bi | Queer Victim Support
Potsdamer Straße 139, 10783 Berlin

Hotline: +49 30 459 618 65
Phone: +49 30 215 75 54 (Büro)
Fax: +49 30 219 620 07
E-Mail: l-support@l-support.net
Web: www.l-support.net

Times: Hotline: Saturday and Sunday 5 pm to 7 pm
Office hours: usually Monday, Tuesday, Thursday, and Friday; callers outside office hours can leave a message.

Target groups: lesbian, bisexual and queer women and all persons who have experienced anti-lesbian abuse, irrespective of their sexual orientation and gender identity.

Languages: German and English, further languages available via interpreter service upon request.

MANEO

Anti-violence project for gay men at
Mann-O-Meter e. V.
Bülowstraße 106, 10783 Berlin

Phone: +49 30 216 33 36
Fax: +49 30 236 381 42
E-Mail: maneo@maneo.de
Web: www.maneo.de

Opening hours: Emergency helpline for gay men and face-to-face individual counselling: every day 5 pm to 7 pm. Calls outside of these hours will be recorded on an answering machine.

Target groups: Gay and bisexual men.

Languages: German and English. Additional languages are available through an interpreter upon request.

StandUp

Anti-discrimination counselling at
Schwulenberatung Berlin gGmbH
Niebuhrstraße 59/60, 10629 Berlin

Phone: +49 30 233 690 80

Fax: +49 30 233 690 98

E-Mail: l.wild@schwulenberatungberlin.de

Web: www.schwulenberatungberlin.de

Opening hours: Monday to Friday: 9 am to 8 pm.

Target groups: Gay and bisexual men, persons living with HIV and AIDS, trans*.

Languages: German, English, basic knowledge of Spanish and French. We also work together with Turkish- and Arabic-speaking colleagues (Syrian Arabic). Upon request we can also contact community interpreters.

An overview of counselling centres for LGBTI persons who have experienced discrimination can be found on the website for all anti-discrimination counselling projects [German only]: www.lsbti-berlin.de.

Crisis and Refuge Home for LSBTI

Phone: +49 30 225 022 15

E-Mail: zufluchtswohnung@lsvd.de

Web: www.awo-spree-wuhle.de/lbtti-zufluchtswohnung

- Up to five temporary anonymous living places
- Psychosocial support and individual counselling, assistance in planning ahead for a self-determined future, referral to external counselling services and organisations, assistance in making applications and if necessary, accompaniment to public authorities, doctors' appointments, etc.

Times: Admittance to the refuge home is subject to an interview via the MILES counselling centre at the LSVD. Appointments by arrangement: Monday to Friday between 10 am and 3 pm

Target groups: adult LSBTI under threat of forced marriage, violence "in the name of honor" or domestic abuse on the basis of their sexual and/or gender identity.

Languages: German, English, Turkish

AnDi: Die App gegen Diskriminierung.

Ein Angebot der
Berliner Landesstelle
für Gleichbehandlung –
gegen Diskriminierung

AnDi – The anti-discrimination app

AnDi helps individuals who have experienced discrimination to find appropriate counselling quickly on their mobile devices and offers information about the issue of discrimination. All Berliners can also use the app to report incidents to the Monitoring agencies. AnDi can be downloaded free of charge from Google and Apple app stores.

Berlin State Office for Equal Treatment and against Discrimination (LADS)

Senate Department for Justice,
Consumer Protection and Anti-Discrimination
Cosmo M. Dittmar-Dahnke
Fachbereich LSBTI
Salzburger Str. 21–25, 10825 Berlin
E-Mail: LSBTI@senjustva.berlin.de
www.berlin.de/lads/lbtti [German only]



Initiative: Berlin tritt ein für Selbstbestimmung und Akzeptanz geschlechtlicher und sexueller Vielfalt

SELBSTBESTIMMUNG • AKZEPTANZ • VIELFALT