Senatsverwaltung für Bildung, Jugend und Familie

**BERLIN** 





## WELCOME TO YOU AND YOUR FAMILY

Advice and support on everyday aspects of parenting children and young people

# SERVICES FOR FAMILIES

Whether you're a single parent, dual parenting or bringing up your children within your community – there's no need to bear the full brunt of responsibility in your everyday life with children and adolescents.

Each district of Berlin offers a number of free services for families in different life stages. From family meet ups and help with everyday life to events and crisis support.

You can find plenty of information about family life in Berlin on the Berlin Family Portal, covering everything from pregnancy, nurseries, school and caring for relatives to events and leisure activities.



← www.berlin.de/familie



Need help filling out applications and forms?

### Familienservicebüros (Family Service Offices)

Receive free advice, information and support at the local district offices or during the remote consultation hours offered by the Family Service Office

- → on questions related to your family or finances,
- → on filling out applications and forms.

In need of a holiday?

### Familienerholung (Family Recreation)

Unable to afford a family holiday or recreational activities? Family Recreation finances and promotes group offers and affordable family holidays.

Want to meet other families?

#### Familienzentren (Family Centres)

Berlin family centres: provide a place for casual meet ups, groups and courses, family brunches, discussions, childcare, advice and support with all aspects of family life.



What to learn about how nurseries, schools and everyday family life work in Germany?

### Stadtteilmütter (District Mothers)

Learn about how families in Berlin organise their daily lives at your initial meeting. District mothers also offer free and confidential advice on questions related to nursery, school and developing your child's language skills.

Want to get in touch with other fathers?

### Väterzentrum (Father's Center)

A dedicated place for fathers with a wide range of services

- → for discussions, information, and advice,
- → to help fathers and children organise their spare time,
- → to prepare dads-to-be.

### Regenbogenfamilienzentren (Rainbow Family Centre)

A space for LGBTQ+ couples and families to

- get information, discuss and receive advice on questions in relation to plans to have children, family life or legal issues.
- participate in courses and join discussion, play and toddlers' groups.

Want to meet other LGBTQ+ families?



Is your baby screaming around the clock, leaving you with no time to yourself?

#### Schreibaby-Ambulanzen (Crying Baby Outpatient Clinics)

Have you done everything possible to calm your baby, yet they won't stop crying? It's completely normal to feel at wit's end. Visit one of our Crying Baby Outpatient Clinics for help and professional advice.

Need advice and help on everyday life with your baby?

### Familienhebammen (Family Midwives)

Are you expecting a child or have you recently given birth? Family midwives can help you ensure your child receives good care during their first few months and offer advice on organising your daily life.

### Familienpatinnen und -paten (Family Sponsors)

Need a break from stressful daily family life, or struggling to manage everything alone? Voluntary family sponsors are there to help take care of your child's siblings or help with housework.



Not sure how to approach issues in your child's development or in your relationship with your partner?

### Erziehungs- und Familienberatung (Parenting and Family Counselling)

Receive advice from professionals in a one-to-one session

- → on any questions, issues or uncertainties you have on parenting - from infants to teenagers,
- → on conflicts with your partner.



Concerned about the development and health of your young child or teenager?

### Kinder- und Jugendgesundheitsdienst (Child and Youth Health Service)

Are your concerned about your child's health? Speak to the Child and Youth Health Service to receive advice and guidance. Our goal is to prevent, identify and help you find support for illnesses, disabilities or developmental delays.

### Heilpädagogischer Fachdienst (Therapeutic-Educational Special Services)

Have you noticed signs your child may be struggling with behavioural, perceptual, developmental or learning problems? The Therapeutic-Educational Special Services team provides advice on how to support your child before they start school and helps you find suitable services in your local area.

#### Kinder- und Jugendpsychiatrische Dienste (Child and Adolescent Psychiatric Service)

Receive comprehensive professional help for any issues in your child's upbringing, developmental problems, skipping school and crisis situations. The services offered include examinations, expert opinions, advice, referrals and guidance.

# This information is also available in the following languages online:

#### **Arabisch**



تقديم الاستشارات والدعم للأسر في برلين

#### Bulgarisch



Съвети и подкрепа за семейства в Берлин

#### Deutsch



Beratung und Unterstützung für Familien in Berlin

#### **Polnisch**



Porady i wsparcie dla rodzin mieszkających w Berlinie

#### Rumänisch



Consiliere și sprijin pentru familiile din Berlin

#### Russisch



Консультирование и поддержко семей в Берлине

#### Ukrainisch



Консультації та підтримка для сімей у Берліні

#### Türkisch



Berlin'deki aileler için danışmanlık ve destek The services provided by the federal state of Berlin illustrated in this leaflet offer support to families in their everyday lives as well as assistance with bringing up children and adolescents. The majority of these services are free of charge.

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