



Dear Helper,

thank you very much for your commitment!

It is important to us to ensure the safety of the refugees from Ukraine.

You can support us in the following way:

- Please distribute the information flyer „Behavioural hints for persons from Ukraine seeking protection“ to the group of persons mentioned therein as well as also to the persons who possibly support the persons seeking protection in other ways or help them.
- Communicate to the persons seeking protection that the information enlisted in the flyer serves their safety. (For your safety!)
- Untrustworthy offers for help are in particular made to minors travelling alone as well as to women with children travelling alone. Please be vigilant about suspicious situations, e.g. specific approach of obviously unknown persons. Describe your observations in as much detail as possible to the police later.
- In case of own findings or when such occurrences have been reported, inform immediately the police under the free **emergency number 110!**
- For general inquiries, you can contact us from Monday to Friday from 09:00 to 15:00 under the following telephone number: (030) 4664 979660.

You can find further reliable and current information under:

<https://www.berlin.de/ukraine/ankommen/>



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