



## Welcome to Germany!

### Because your safety is very important to us, we have prepared the following hints and information for you:

- For you as refugees urgently seeking protection, your stay, medical assistance and accommodation are free of charge in Germany.
- You should regularly inform the members of your family and your friends where you travel to and where you stay.
- Do not leave your children unattended.
- Keep also an eye on your personal items.
- Never hand your identity papers over to any other persons for safekeeping.
- Your protection and safety in Germany are free of charge as a matter of principle. Do not pay any money and do not accept any payments for assistance offered, in particular not for accommodation or care.
- In case you do not feel safe at a place or in a situation, leave it. When accepting assistance or help, rely on your gut feelings and ask official organs or authorities in case of doubt or uncertainty.
- In dangerous situations, always call the free **emergency number of the police 110**.

You can find further reliable and current information under:  
<https://www.berlin.de/ukraine/ankommen/>



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