

DOMESTIC VIOLENCE IS NO DOMESTIC PROBLEM

There is help and support

Emergency card



24-hour emergency numbers

Police 110

Fire Service 112

Berlin CID - hotline

030 – 46 64 91 25 55

BIG HOTLINE

In cases of domestic violence

- help for women and their children
- placement in women's refuges

030 – 611 03 00

www.big-hotline.de

BERLIN CRISIS SERVICE SPANDAU OFFICE

Rapid, qualified help for those suffering psychosocial crises and acute mental and psychiatric emergencies, their relatives/dependents and others involved 13597 Berlin, Charlottenstr. 13

Every day 16:00 – 24:00

030 – 390 63 30

24-Hour number for all Berlin crisis services

Every day 24:00 – 16:00

030 – 390 63 00

www.berliner-krisendienst.de

BERLIN CHILD PROTECTION EMERGENCY SERVICE

Child protection hotline (multilingual)

... if you are worried about a child

030 – 61 00 66

- Berlin Children's Emergency Service

030 – 61 00 61

- Berlin Young People's Emergency Service

030 – 61 00 62

- Girls' Emergency Service

030 – 61 00 63

www.berliner-notdienst-kinderschutz.de

Emergency numbers for the **Borough of Spandau**

SPANDAU YOUTH WELFARE OFFICE CRISIS SERVICE

in cases of suspected danger to infants, children and young people
Prevention of violence and crisis intervention

Monday-Friday 8:00 – 18:00

030 – 90279 5555

Outside office hours:

Child protection hotline 030 – 61 00 66

SPANDAU HEALTH DEPARTMENT

Central daytime service of the Children's and Young People's Health Service in cases of suspected danger to infants and small children.

Monday-Friday 8:00 – 16:00

030 – 90279 5502

Outside office hours:

Spandau Youth Welfare Office Crisis Service

SIBUZ SPANDAU

Counseling service provided by school psychologists for the prevention of violence and for crisis intervention, aimed at students, parents and school staff

Monday-Thursday 9:00 – 15:00

Fridays 9:00 – 13:30

030 – 90279 5850

POLICE STATIONS IN SPANDAU

Coordinator for "domestic violence", "victim protection officers" and "stalking" in Department 2

Monday-Friday 8:30 – 14:00

030 – 4664 – 20 42 20

Section 21, Moritzstr. 10

030 – 4664 – 221 700 / 221 701

Section 23, Schmidt-Knobelsdorf-Str. 27

030 – 4664 – 223 700 / 223 701

Outside office hours: 110

EULALIA EIGENSINN E.V.

Self-help and advice for women

030 – 335 11 91

www.eulalia-eigensinn.de

HÎNBÛN (Kurdish, Turkish
and Arabic languages)

Education and advice center for women
and their families

030 – 336 66 62

www.hinbun.de

**Emergency numbers
for the whole of Berlin**

**KINDERSCHUTZ-ZENTRUM
BERLIN E.V. (CHILD PROTECTION
CENTER)**

Advice & help in domestic conflicts
Toll-free number (9:00 – 20:00)

0800 111 0 444

www.kinderschutz-zentrum-berlin.de

**DEUTSCHER KINDERSCHUTZBUND
LV BERLIN E.V. (GERMAN CHILD
PROTECTION ASSOCIATION)**

Help and advice in crises and in cases
of domestic violence

030 – 45 80 29 31

www.kinderschutzbund-berlin.de

**WILDWASSER – Arbeitsgemeinschaft
gegen sexuellen Missbrauch
an Mädchen e.V. (group working
to prevent the sexual abuse of girls)**

– Advice center for girls

030 – 48 62 82 22

– Support for all women, whether cis
or trans

030 – 693 91 92

www.wildwasser-berlin.de

BERLINER JUNGS

Help for boys in cases of sexual violence

030 – 236 33 983

www.berlinerjungs.org

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KIZ – KIND IM ZENTRUM

Social therapy for children, young people
and their relatives in cases of sexual abuse

030 – 282 80 77

NEUHLAND E.V.

Help for children and young people
at risk of suicide

Monday-Friday 9.00 – 18.00

030 – 87 30 111

www.neuhland.net

**GEWALTSCHUTZAMBULANZ
(OUTPATIENT CLINIC FOR
PROTECTION AGAINST VIOLENCE)**

Free forensic documentation of your injuries.
This is legally valid, should you later
decide to initiate criminal proceedings.

030 – 450 570 270

<https://gewaltschutz-ambulanz.charite.de/ambulanz/>

**OPFERHILFE BERLIN E.V.
(VICTIM SUPPORT)**

Advice center for male and female
victims of crime, of whatever nature

030 – 395 28 67

www.opferhilfe-berlin.de

**BzFG – Berliner Zentrum für
Gewaltprävention e.V. (Berlin Center
for the Prevention of Violence)**
Developing life perspectives free from
violence

030 – 95 61 38 38

www.bzfg.de

**ADVICE FOR MEN – AGAINST
VIOLENCE**

(Volkssolidarität, LV Berlin e.V.)

Monday-Friday 10.00 – 15.00

030 – 785 98 25

PFLEGE IN NOT

Advice and complaints center in cases
of conflict and violence in the care
of the elderly

030 – 69 59 89 89

www.pflege-in-not.de

No responsibility is accepted for the accuracy
of the information contained herein.

Available in the following languages:
German, English, Turkish, Russian, Arabic



BEZIRKSAMT
SPANDAU
VON BERLIN

Abt. Bauen, Planen und
Gesundheit
**OE Qualitätsentwicklung,
Planung und Koordination**