

**Contact points for
refugees in the
district office Mitte
(Bezirksamt Mitte)**

3rd Edition, Mai 2019

Publisher

District office Mitte von Berlin (Bezirksamt Mitte)
Mathilde-Jacob-Platz 1
10551 Berlin

Editing

Welcome Office
Mail: willkommensbuero@ba-mitte.berlin.de
Tel.: (030) 9018-33747
www.berlin-mitte.de

Layout

Jakub Stejskal

Dear New-Berliners,

I welcome you in the district Mitte of Berlin. Nearly 380.000 people from more than 170 countries live in Mitte. This cultural variety is shown in our districts and in neighbors living tolerantly in community with each other. That is why I am sure that you will also feel at home here soon and I am looking forward to seeing you enriching our district with your story and your ideas.

Especially in the first weeks and months you must reorganize many areas in your life. Often you have to go to authorities as well. Many of the citizens' issues are settled by the district office Mitte, such as needing a police registration, applying for a voucher for the children's daycare or needing support in family issues. The district office works together with various consultation offices and associations.

To make orientation easier for you all important contact points and offers of the district office are listed in this brochure. In case you do not have sufficient knowledge in the German language, the brochures are translated into English, Arabic and Farsi.

This brochure is also helpful as assistance and overview for voluntarily engaged people, initiatives and sponsors in the work with refugees and migrants.

We invite you dearly to make use of our offer. Please do not hesitate to contact the colleagues if you have questions.

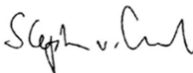
The multilingual brochure can be downloaded on the following website:

<https://www.berlin.de/ba-mitte/politik-und-verwaltung/beauftragte/integration/gefluechtete-menschen/>

More information, current announcements and offers can be found on the website of the integration agent of each district: <https://www.berlin.de/ba-mitte/politik-und-verwaltung/beauftragte/integration/>

For more ideas or questions our welcome office will gladly be available for you: willkommensbuero@ba-mitte.berlin.de

Here's to a good neighborhood!



Your district mayor

Berlin, 8th of May 2019

Stephan von Dassel

Contents

Health Department Mitte - Gesundheitsamt Mitte _____	6
Coordination of relevant questions for refugees in the health department (Gesundheitsamt).....	6
Consultation office for disabled people and people suffering from cancer	7
Consultation office for family planning and pregnancy	8
Consultation office for child development support.....	10
Consultation office for sexual health – STI-HIV	11
Berliner consultation office for people with visual impairment	12
Infection protection, medical emergency services and environmental health protection	14
Children and youth health services (KJGD).....	15
Children and youth psychiatry service (KJPD).....	17
Socio-psychiatric service (Sozialpsychiatrischer Dienst SpD).....	18
Dental service.....	18
Youth welfare office Mitte - Jugendamt Mitte _____	21
Coordination for integration and refugees in the youth welfare office Berlin-Mitte (Jugendamt Berlin-Mitte)	21
Coordination for Early Support in the youth welfare office Berlin-Mitte (Jugendamt Berlin-Mitte).....	22
Education and family consultation	24
Regional socio-pedagogical service.....	26
Day care for children – additional support and care at elementary schools.....	29
Office for citizen services Mitte - Amt für Bürgerdienste Mitte _____	31
Coordination of relevant questions for refugees in the Citizens Registration Office	31
Citizens Registration Office for refugees - Flüchtlingsbürgeramt.....	28
Back – Office in the Citizens Registration Office for refugees - Flüchtlingsbürgeramt.....	30

Citizens Registration Office - Bürgeramt	31	5
Registry Office - Standesamt.....	33	
Office for Social Affairs - Amt für Soziales _____	40	
General social service in the Office for Social Affairs	40	
Social work for refugees in dormitories	426	
Accommodation.....	37	
Service facility help for the homeless/AsylbLG.....	459	
Education authority Mitte - Schulamt Mitte _____	47	
Information about school registration in elementary school.....	47	
Information about school registration in secondary school.....	48	
Office for further education and culture Mitte - Amt für Weiterbildung und Kultur Mitte _____	51	
City library Mitte	51	
Adult education center (Volkshochschule)- German classes for refugees.....	53	
School of music Fanny Hensel	55	
Welcome Office - Willkommensbüro _____	58	
Welcome Office – Coordination of relevant questions for refugees	58	

Coordination of relevant questions for refugees in the health department

- support for the employees and voluntarily engaged people in accommodations for refugees as well as the employees in the district office Mitte with questions about medical care for refugees
- function as guides in the medical control system
- supply with multilingual information material
- information events in accommodations for refugees about medical care
- appointments on arrangement by telephone

Address

Mathilde-Jacob-Platz 1, 10551 Berlin

Contact persons

Mrs. Przyborowski

T (030) 9018 – 42636

F (030) 9018 – 488-42636


M nina.przyborowski@ba-mitte.berlin.de

How to get there

Subway: U9 until U Turmstr.

Bus: 245; 101, 123, until Rathaus Tiergarten
M27, TXL, 187 until U Turmstr.

B Barrier-free access to the building is available.

 Translation: English, French. For further languages interpreter can be organised or a local translation by telephone can be used.

Consultation Office for disabled people and people suffering from cancer

Consultation for adults in consultation hours and homevisits concerning:

- questions about problems with disability or sickness
- support with applications (disabled person's pass, care aids, integration support, social services) - Anträgen (Schwerbehindertenausweis, Pflegehilfsmittel Eingliederungshilfen, Sozialleistungen)
- forwarding to self-help groups

Address

Turmstr. 21, House M, entrance L, 10559 Berlin on the 3rd floor.

T (030) 9018 - 45181 / 43287

F (030) 9018 - 488-43287

M bfb@ba-mitte.berlin.de

How to get there

Subway: U9 until U Turmstr. (elevator)

Bus: 123 187 101 until Turmstr./Lübecker Str.
N40 101 123 187 M27 until U Turmstr.


B Barrier-free access to the building is available.

Open office hours

Tuesday: 9am - 12pm

Telefon office hours

Thursday: 9am - 12pm

 Translation: English and Czech. For further languages interpreter can be organised or a local translation by telephone can be used.

Consultation office for family planning and pregnancy

- medical consultation about methods of family planning
- cost coverage of contraceptives on proof of a low income
- examination and prescription of contraceptions for women who have no health insurance
- medical care and examination of pregnant women who have no health insurance
- consultation and support during pregnancy in medical, social and economical questions
- psychosocial care and application for foundation assets during pregnancy
- consultation in a pregnancy conflict and issuing a counseling certificate according to § 219 StGB and consultation about questions concerning the confidential birth

Adress see next page.

Address

Ruheplatzstr. 13, 13347 Berlin

T (030) 9018 – 44235

F (030) 9018 – 44220

M zentrum-familienplanung@ba-mitte.berlin.de

How to get there

Subway: U6, U9 until U Leopoldplatz

Bus: 120, 147, 221, 247, 327 until U Leopoldplatz

B Barrier-free access to the building is available.

Office hours


Monday: 2pm – 6pm

Tuesday: 9am – 12pm

Thursday: 9am – 12pm

Appointments only on agreement for:

- medical consultation and examination T (030) 9018 – 44235
- consultation for pregnant women T (030) 9018 – 44115
- consultation in a pregnancy conflict T (030) 9018 – 44115

 Translation: English, Arabic, Turkish, Bulgarian, Romanian. For further languages interpreter can be organised or a local translation by telephone can be used.

Consultation office for child development support

- specialist and therapeutic diagnosis and examination of children with developmental delay, physical or mental disability or for premature infants from birth until the school start
- comprehensive consultation and guidance for parents and reference persons
- examination of children with integration status to determine therapeutic need
- individual- and group therapies (physio-, ergo-, logo- and music therapy) in special cases

Adress

Townhall Tiergarten (Rathaus Tiergarten)
Mathilde-Jacob-Platz 1, 10551 Berlin

T (030) 9018 – 45183

F (030) 9018 488 – 488-45183

M beratungrisikokinder@ba-mitte.berlin.de

How to get there


Subway: U9 until U Turmstr.

Bus: 245; 101, 123, until Rathaus Tiergarten
M27, TXL, 187 until U Turmstr.

B Barrier-free access to the building is available.

Office hours

Appointments only on agreement.

 Translation: English, Polish. For further languages interpreter can be organised or a local translation by telephone can be used.

Consultation office for sexual health – STI-HIV

- anonymous HIV-Test
- information on sexually transferable infections and protection possibilities, consultation, examination and treatment if necessary

Address

Potsdamer Str. 65, 10785 Berlin

T (030) 2 63 96 69 30

F (030) 2 63 96 69 50

M sti-hiv-bera@ba-mitte.berlin.de

How to get there

Subway: U1 until U Kurfürstenstraße

U2 until U Bülowstraße

city train: S1, S2, S25 until Potsdamer Platz

Bus: M48, M85 until Lützowstr./ Potsdamer Str.

B Barrier-free access to the building is available.

Office hours


Monday: 12pm – 3pm

Tuesday: 3pm – 6pm

Thursday: 3pm – 6pm

Friday: 9am – 12pm

consultation and medical office hours only on arrangement beforehand.

 Translation: English, Thai, Turkish. For further languages interpreter can be organised or a local translation by telephone can be used.

Berliner consultation office for people with visual impairment

Thematic consultation for people with visual impairment about:

- application for and clarification of entitlement according to the Länder Acts Governing Long-Term Care Benefits and Disabled Persons Act (Landespflegegeldgesetz)
- possibilities for better usage of sight by using optical and electronic tools
- specialist estimation
- information about opportunities to support children with visual impairment in the family, the Kita and the school as well as help from the parents, teachers, educators and caregivers
- information about integration- and rehabilitation measures

Adress

Turmstr. 21, House M, Entrance J, 10559 Berlin

T (030) 9018 – 45246

F (030) 9018 – 45252

M bfs@ba-mitte.berlin.de

How to get there

Subway: U9 until U Birkenstraße (no elevator)

U9 until U Turmstr. (elevator available)

Bus: M27 until Havelberger Straße

245, TXL until U Turmstr.

123, 187, 101, 245 Turmstr./Lübecker Str

(longer walkway over the area)

B Barrier-free access to the building is available.


Office hours

Appointments only on arrangement by telephone.

Monday, Tuesday, Wednesday: 8.30am – 3pm

Thursday: 8.30am – 5pm

Friday: 8.30am – 1pm

 Translation: English. For further languages interpreter can be organised or a local translation by telephone can be used.

Infection protection, medical emergency services and environmental health protection

- consultation about sanitation requirements in accommodations
- infection hygienic measures in accommodations for refugees
- information and measures about transmission and prevention of infectious diseases
- address for reporting infectious diseases according to the infection protection law (Infektionsschutzgesetz) for maintainers of accommodations for refugees (IfSG §§ 33-36)

Address

Kapweg 3, 13405 Berlin

T (030) 9018 – 33208

F (030) 9018 – 33254

M hygiene-umwelt@ba-mitte.berlin.de

How to get there

Subway: U6 until U Kurt-Schumacher-Platz (elevator available)

Bus: 125, 128 Kapweg

128, M21 Julius-Leber-Kaserne

122, 125, 128, 221, M21, N6, X21 U Kurt-Schumacher-Platz

Office hours by telephone:

Monday: 9am – 3pm


Tuesday: 9am – 3pm

Wednesday: 9am – 3pm

Thursday: 9am – 3pm

Friday: 9am – 3pm

and on arrangement.

 Translation: For further languages interpreter can be organised or a local translation by telephone can be used.

Children and youth health services (Kinder- und Jugendgesundheitsdienst KJGD)

Medical examination and consultation until the age of 18, for example:

- for children and youths who are not medically insured
- for admission examination in the Kita, examination before school registration and examination before moving into the city
- verification and if necessary execution of a preventive examination
- consultation about vaccinations and if necessary execution of vaccinations
- consultation about development problems and health problems

Socio-pedagogical consultation until the age of 2:

- consultation about nursing, nutrition, development and accident prevention in childhood
- home visits on the occasion of birth
- referral to offers for Early Support (e.g. family midwife, parents-child-groups)
- information about statutory benefits and support in economical problems
- crisis intervention and child protection work in cooperation with the youth welfare office (Jugendamt)

Adress see next page.

Adress

Townhall Tiergarten (Rathaus Tiergarten)
Mathilde-Jacob-Platz 1, 10551 Berlin

Contact for Wedding and Alt-Mitte

T (030) 9018 – 46130/-46131

F (030) 9018 – 45266

M kjgd@ba-mitte.berlin.de

Contact for Tiergarten

T (030) 9018 – 33213/-33216

F (030) 9018 – 33305

M kjgd@ba-mitte.berlin.de

How to get there


Subway: U9 until U Turmstraße

Bus: 245, 101, 123 until Rathaus Tiergarten;
M27, TXL, 187 until U Turmstraße

B Barrier-free access to the building is available.

Office hours

Please ask by telephone.

 Translation: English, Turkish, Polish, Arabic. For further languages interpreter can be organised or a local translation by telephone can be used.

Children and youth psychiatry service (Kinder- und Jugendpsychiatrischer Dienst KJPD)

Medical and psychological consultation and examination for children under 18 years and their parents in reference to:

- mental and developmental disorders and behavior difficulties and psychosomatic problems
- crisis intervention and support with handling acute mental emergency situations
- support with initiating suitable assistance according to the SGB

Address

Townhall Tiergarten (Rathaus Tiergarten)
Mathilde-Jacob-Platz 1, 10551 Berlin

Registration: Mrs. Grundmann / Mrs. Werner / Mrs. Urbanski

T (030) 9018 - 33241 / -33242 / -33250

F (030) 9018 - 32306

M kjpd@ba-mitte.berlin.de

How to get there

Subway: U9 until U Turmstr.

Bus: 245; 101, 123, until Rathaus Tiergarten
M27, TXL, 187 until U Turmstr.

B Barrier-free access to the building is available.


Office hours

available by telephone

Monday to friday: 10am – 2pm

Open office hours

Thursday: 3.30pm – 5.30pm

 Translation: English. For further languages interpreter can be organised or a local translation by telephone can be used.

Socio-psychiatric service (SpD)

- crisis intervention and emergency psychiatric care including accomodation according to the law of assistance and protection measures for mental diseases (PsychKG) in case of acute endangerment of self or others
- consultation and start of measures of integration support for people with psychiatric disorders, people with addictive disorders, people with cognitive impairment on responsibility (The responsibility complies with the month of birth of the head of the family: Mitte is responsible for the month of January.)

Adress

Location Wedding:

Westhafenstr. 1, 13353 Berlin
Registration 2nd floor, room 214

T (030) 9018 – 45212
F (030) 9018 – 488 45212
M sozialpsychdienst@
ba-mitte.berlin.de

Location Tiergarten:

Rathaus Tiergarten
Mathilde-Jacob-Platz 1, 10551 Berlin
Registration: 1st floor, room 128

T (030) 9018 – 33268
F (030) 9018 – 488 33248
M sozialpsychdienst@
ba-mitte.berlin.de

How to get there


Subway: U9 until U Westhafen
citytrain: S 41, S 42 until Westhafen

How to get there

Subway: U9 until U Turmstraße
Bus: 245, 101, 123 until
Rathaus Tiergarten;
M27, TXL, 187 until
U Turmstraße
B Barrier-free access to the building is available.

Office hours for both locations

Available by telephone
Monday – Friday: 8am – 4pm
Open office hours
Tuesday: 9am – 12pm
Thursday: 2pm – 4pm

 Translation: English, Turkish. For further languages interpreter can be organised or a local translation by telephone can be used.

Dental service - Zahnärztlicher Dienst

- annually preventive dental examination in Kitas, schools and daycare centers
- dental group prophylaxis in Kitas, schools (oral hygiene, nutrition, fluorination)
- orthodontic consultation
- consultation about dental questions
- no dental treatment

Address

Turmstr. 21, house M, 10559 Berlin

T (030) 9018 - 45193

F (030) 9018-488 45193

M zahnaerztlicherdienst@ba-mitte.berlin.de

How to get there


Subway: U9 until U Birkenstraße (no elevator)
U9 until U Turmstr. (elevator available)

Bus: M27 until Havelberger Straße
245, TXL until U Turmstr.
123, 187, 101, 245 Turmstr./Lübecker Str
(longer walkway over the area)

B Barrier-free access to the building is available.

Office hours

Appointments only on arrangement.

 Translation: English. For further languages interpreter can be organised or a local translation by telephone can be used.

Coordination for integration and refugees in the youth welfare office Berlin-Mitte

- consultation of workers in refugee accommodations, in the youth welfare office and in the youth welfare service in the work with newly immigrated families
- organisation of information events in and around accommodations for newly immigrated families
- complaint management and crisis intervention

Address

Karl-Marx-Allee 31, 10178 Berlin

Contact person

Mr. Walz

T (030) 9018 - 23348

F (030) 9018 - 24128


M f.walz@ba-mitte.berlin.de

How to get there

Subway: U5 until U Schillingstraße

Tram: M5, M6, M8 until Büschingstraße

B Barrier-free access to the building is available.

 Translation: English. For further languages interpreter can be organised or a local translation by telephone can be used.

Coordination for Early Support in the youth welfare office Berlin-Mitte

The (upcoming) birth of a child brings many changes in daily life with itself. If you become a mother or a father soon you must organize and prepare many things: searching a midwife, visiting prenatal maternity courses, certifying the acknowledgement of paternity, informing the health insurance, applying for parental leave...

If your child is already born, there are many tasks to do such as visiting the Citizens Registration Office, having preventive examinations, organizing child allowance and parental allowance, getting a place at the Kita and many more.

Further information about that you can find on the following website:

www.berlin.de/fruehe-hilfen-mitte and from the coordinator of Early Support in the Youth Welfare Office Mitte.

Adress

Karl-Marx-Allee 31, 10178 Berlin

Contact person

Mrs. Böhnke

T (030) 9018 – 22380

F (030) 9018 – 488 22380


M k.boehnke@ba-mitte.berlin.de

How to get there

Subway: U5 until U Schillingstraße

Tram: M5, M6, M8 until Büschingstraße

B Barrier-free access to the building is available.

 Translation: For further languages interpreter can be organised or a local translation by telephone can be used.

Education and family consultation

We are an education and family consultation and we work with teams of certified psychologists, children therapists and family therapists.

You can contact us if you as parents worry about your child or if you feel very burdened yourself. Such situations may be if your child has problems sleeping, has nightmares, develops fears, can not stay alone, cries easily.

What do we offer?

- We support all parents, children and families with all questions and with all mental problems concerning the children or parents
- We offer consultation, diagnosis and short-term therapeutical support, especially in crisis situations and after traumatic and dramatic events (flight, war)

The offer is for free and confidential. All parents and families who live in the district Mitte or who are housed in a refugee accomodation can come to us.

Adresses

The education and family consultation center has three locations in the district Mitte.

Location Wedding

Kapweg 5,
13405 Berlin

T (030) 9018 – 45400

F (030) 9018 – 45477

M efb.zentrum-wedding@
ba-mitte.berlin.de

Location Moabit

Turmstr. 75,
10551 Berlin

T (030) 9018 – 34614

F (030) 9018 – 34646

M efb.moabit@
ba-mitte.berlin.de

Location Gesundbrunnen

Grüntaler Straße 21,
13357 Berlin

T (030) 9018 – 45350

F (030) 9018 – 45331

M efb.gesundbrunnen@
ba-mitte.berlin.de

How to get there

Subway: U6 until U Kurt-Schumacher-Platz or U Afrikanische Straße

Bus: 125, 128 until Kapweg 122, 221, M21, X21 bis Kurt-Schumacher-Platz

B Barrier-free access to the building is available.

How to get there

Subway: U9 until U Turmstraße

Bus: 245, 101, 123 until Rathaus Tiergarten M27, TXL, 187 until U Turmstraße

B Barrier-free access to the building is available. (please announce beforehand)

How to get there

Subway: U8 until U Pankstraße


City train: S1, S2, S 25, S 41, S 42 until Gesundbrunnen
Tram: M 13, M 50 until Grüntaler Straße

B Barrier-free access to the building is available.

Open hours for all locations

Tuesday: 9am – 11am

Thursday: 4pm – 6pm

 Translation: Location Kapweg 5: Bosnian, Serbian, Croatian. Location Turmstr. 75: Turkish, French. Location Grüntaler Str. 21: English.

Please contact us (in German or English) if you need translation in other languages or bring a translator with you. A local translation by telephone can also be used.

Regional socio-pedagogical service

Socio-pedagogical consultation and supportive assistance for families

Sometimes parents simply need an advice when worrying and having problems with their children. Sometimes the situation in the family is so bad that they do not know anymore how to go on. In such situations families, children and youths can contact the regional socio-pedagogical service in the district Mitte.

What do we offer?

- mediation in conflict situations
- professional consultation about education problems and conflicts in family law
- information about further suitable assistance in education and possibilities for psychological support
- arrangement for suitable offers
- support with child protection for affected families

Adress

Daytime service team for refugees

Contact people for refugee families and young people from Non-EU countries, unaccompanied underage immigrants, immigrated families from EU countries

Townhall Mitte (Rathaus Mitte)
Karl-Marx-Allee 31, 10178 Berlin

T (030) 9018 – 21138
F (030) 9018 – 24128
M tfg.jugendamt@ba-mitte.berlin.de

How to get there

Subway: U5 until U Schillingstraße
Tram: M5, M6, M8 until Büschingstraße

B Barrier-free access to the building is available.

Available by telephone

Monday:	9am – 3pm
Tuesday:	9am – 3pm
Wednesday:	9am – 3pm
Thursday:	12pm – 6pm
Friday:	9am – 2pm

Personal office hours

Tuesday:	9am – 12pm
Thursday:	4pm – 6pm

Child protection

Townhall Mitte (Rathaus Mitte)
Karl-Marx-Allee 31, 10178 Berlin

Central child protection coordination: Mrs. Nawroth

T (030) 9018 – 23141
M c.nawroth@ba-mitte.berlin.de

How to get there

Subway: U 5 until U Schillingstraße
Tram: M5, M6, M8 until Büschingstraße

B Barrier-free access to the building is available.

Child protection team Mitte


T (030) 90182 – 55555
Monday to Friday 8am – 6pm

Hotline child protection Berlin

T (030) 61 00 66
Monday to Sunday 24 hours available

Children and youth emergency service

T (030) 61 00 61
Monday to Sunday 24 hours available

 Translation: Please let us know beforehand if you need translation. A local translation by telephone can also be used.

Daycare for children – additional support and care at elementary schools

Offers from the daycare

Daycare center (Kita):

Visiting a Kita complements the development and education of a child in a family and has positive effects on its linguistic and social development. In the Kitas qualified pedagogical staff take care of children at the age of 6 months to 6 years.

Additional care offers at elementary schools (Hort):

Children who go to elementary school have the opportunity to make use of an additional care offer in the Hort. They can play and learn together with other children and also have the opportunity to have lunch together.

The following models of care are available:

- early (6am – 7.30am)
- afternoon (1.30pm – 4pm)
- late (4pm – 6pm)

To get a place for your child in a Kita, a Hort or a daycare center, you must first apply for a voucher at the youth welfare office.

Adress

Karl-Marx-Allee 31, 10178 Berlin

How to get there

Subway: U5 until U Schillingstraße

Tram: M5, M6, M8 until Büschingstraße

B Barrier-free access to the building is available.

Contact persons

For the Kita and Hort vouchers: Mrs. Kehl

T (030) 9018 - 23548

F (030) 9018 - 488 23548

M grit.kehl@ba-mitte.berlin.de

For the search for a place at the Kita:

T (030) 9018 - 22375/ 23342

F (030) 9018 - 488 22375

M kitaplatz@ba-mitte.berlin.de

For the daycare:


T (030) 9018 - 22312

T (030) 9018 - 22757

Office hours for all divisons:

Tuesday: 9am - 12pm

Thursday: 2pm - 6pm

 Translation: Please bring a translator with you if you need it. A local translation by telephone can also be used.

Coordination of relevant questions for refugees in the Citizens Registration Office - Bürgeramt

Address

Townhall Tiergarten (Rathaus Tiergarten)
Mathilde-Jacob-Platz 1, 10551 Berlin

Contact people:

Mr. Schäfer

T (030) 9018 - 32303
F (030) 9018 - 32072
M ronald.schäfer@ba-mitte.berlin.de

or

Mr. Neuhoff

T (030) 9018- 34515
F (030) 9018 - 34520
M alexander.neuhoff@ba-mitte.berlin.de

How to get there

Subway: U9 until U Turmstraße

Bus: 101, 123, 245, M 27 until Rathaus Tiergarten
M27, TXL, 187 until U Turmstraße

B Barrier-free access to the building is available.

Citizens Registration Office for refugees - Flüchtlingsbürgeramt

The Citizens Registration Office for refugees (Flüchtlingsbürgeramt) takes care of the concerns of people who are still in the asylum procedure (people with residence permit) and people who have received a stay toleration. The Citizens Registration Office in the district Mitte is responsible for refugees in the districts: Mitte, Friedrichshain-Kreuzberg, Neukölln, Tempelhof-Schöneberg, Steglitz-Zehlendorf, Pankow, Marzahn-Hellersdorf, Lichtenberg, Reinickendorf and Treptow-Köpenick.

What do we offer?

- execution of registration, deregistration and re-registration for refugees
- issuance and extension of the Berlinpass for refugees
- application of a certificate of good conduct
- notarizations (Beglaubigungen)
- application of a driving licence
- deregistration of cars (Kfz-Abmeldung)
- transmission of residence permits
- hand out of directing information
- hand out of forms
- sale of the vacation pass (Ferienpass)
- native- speaking support from integration guides (Guide project "the bridge", Lotsenprojekt „die brücke“)

Adress see next page.

Citizens Registration Office for refugees - Flüchtlingsbürgeramt

Address

Townhall Tiergarten (Rathaus Tiergarten)
Mathilde-Jacob-Platz 1, 10551 Berlin

Contact person: Mr. Neuhoff

T (030) 9018 – 34515
M alexander.neuhoff@ba-mitte.berlin.de

How to get there


Subway: U9 until U Turmstraße
Bus: 245, 101, 123 until Rathaus Tiergarten
187, M27, TXL until U Turmstraße

B Barrier-free access to the building is available.

Office hours

Monday:	8am – 3pm
Tuesday:	8am – 3pm
Wednesday:	7am – 2pm
Thursday:	11am – 6pm
Friday:	7am – 2pm

Arranging appointments is not possible.

 Translation: Turkish, Serbo-Croatian, English. The integration guides from the organization „die brücke“ are able to support in Arabic, Farsi/Dari and Russian. For further languages a local translation by telephone can be used or you can bring your own translator.

Back – Office in the Citizens Registration Office for refugees - Flüchtlingsbürgeramt

What do we offer?

- execution of registration, deregistration and re-registration for refugees so far as it is submitted by the accommodations for refugees
- responsible for the districts: Mitte, Friedrichshain-Kreuzberg, Neukölln, Tempelhof-Schöneberg, Steglitz-Zehlendorf, Pankow, Marzahn-Hellersdorf, Lichtenberg, Reinickendorf and Treptow-Köpenick
- there is no personal customer service!

Address

Townhall Wedding (Rathaus Wedding)
Müllerstraße 146, 13353 Berlin

Contact person: Mr. Neuhoff

T (030) 9018 – 44515
F (030) 9018 488 – 44515
M alexander.neuhoff@ba-mitte.berlin.de

How to get there

Subway: U6 / U9 until U Leopoldplatz
Bus: 120 until Rathaus Wedding or U Leopoldplatz
142, 221, 247, 327 until U Leopoldplatz
Tram: 50, M13 until Seestraße

B Barrier-free access to the building is available.

Citizens Registration Office - Bürgeramt

Refugees can visit the Citizens Registration Office (Bürgeramt) when they have received asylum, have been acknowledged as refugees or have received another status of protection from the federal office for migration and refugees (Bundesamt für Migration und Flüchtlinge BAMF) and own a residence permit. The Citizens Registration Office (Bürgeramt) has three locations in the district. You can freely choose the location or visit any other Citizens Registration Office in Berlin.

What do we offer?

- registration, deregistration, re-registration
- registration cards (Meldebescheinigungen)
- application of a certificate of good conduct
- notarizations
- application of a driving licence
- deregistration of cars (Kfz-Abmeldung)
- issuance of resident parking permits
- issuance (extension) of the Berlinpass
- transmission of residence permits
- hand out of directing information
- hand out of forms
- sale of the vacation pass (Ferienpass)
- only at the location in Wedding: Consultation about housing benefit issues

Please arrange an appointment:

By phone: 030 115

Online: <http://service.berlin.de/terminvereinbarung>

By scanning the QR-Code you will reach the website to arrange an appointment.



Citizens Registration Office - Bürgeramt

Adress

The Citizens Registration Office has three locations in the district Mitte.

Location Wedding

Osloer Str. 36,
13359 Berlin

Locationmanager:

Mr. Milde

T (030) 9018 – 47666

F (030) 9018 – 488 47666

M burkhard.milde@
ba-mitte.berlin.de

Location Tiergarten

Rathaus Tiergarten
Mathilde-Jacob- Platz 1,
10551 Berlin

Locationmanager:

Mr. Blank

T (030) 9018 – 32611

F (030) 9018 – 232072

M hans-juergen.blank@
ba-mitte.berlin.de

Location Mitte

Rathaus Mitte
Karl-Marx-Allee 31,
10178 Berlin

Locationmanager:

Mr. Wehlan

T (030) 9018 – 23421

F (030) 9018 – 23060

M frank.wehlan@
ba-mitte.berlin.de

How to get there

Subway: U8, U9 until

U Osloer Straße

Bus: 125, 128, 150, 255
until Osloer Straße

Tram: M13, 50 until
U Osloer Straße

How to get there

Subway: U9 until

U Turmstraße

Bus: 245, 101, 123, until
Rathaus Tiergarten;

M27, TXL, 187 until
U Turmstraße

How to get there

Subway: U5 until

U Schillingstraße

Tram: M5, M6, M8 until
Büschingstraße

B Barrier-free access to all buildings is available.

Office hours of the information points at all locations:


Monday: 8am – 3pm

Tuesday: 8am – 3pm

Wednesday: 7am – 2pm

Thursday: 11am – 6pm

Friday: 7am – 2pm

 Translation: Turkish, Serbo-Croatian, English. For further languages a local translation by telephone can be used. You can also bring your own translator.

Registry Office - Standesamt

What do we offer?

- certification of children born in Berlin-Mitte (presentation of passport, birth certificate and if possible marriage certificate / marriage contract is urgently necessary)
- registration of weddings if at least one fiancé / fiancée is a resident in Berlin-Mitte (passport and civil status documents are urgently necessary)
- notarization of people deceased in Berlin-Mitte (presentation of passport / passport replacement necessary)

CURRENT INFORMATION

Office hours for appointments in the marriage department

- appointments can only be booked on the **serviceportal of the city of Berlin**: <https://www.berlin.de/ba-mitte/service/dienstleistungen/service.89637.php/standort/327795/#terminbuchung>

Address

Registry Office (Standesamt Mitte)
Parochialstr. 3, 10179 Berlin

How to get there

City train: S5, S7, S75, S9 until S Jannowitzbrücke or until S Alexanderplatz

Subway: U2 until U Klosterstrasse, U8 until U Jannowitzbrücke,
U8, U5 until U Alexanderplatz

Bus: M48, 248 until Berliner Rathaus, TXL, 100, 200 until S+U Alexanderplatz

B Barrier-free access to the building is available.

Office hours**Announcement of decease**

Monday, Tuesday: 9am – 12.30pm
Thursday: 9am – 12.30pm and 3pm – 6pm

T (030) 9018 – 24325 /29

F (030) 9018 – 24353

Announcement of birth

Monday, Tuesday: 9am – 12.30pm with queue number
Thursday: 9am – 12.30pm and 3pm – 6pm with queue number

T (030) 9018 – 24341/45/47/49/52


F (030) 9018 – 24355

Announcement of marriage

Monday, Tuesday: 9am – 12.30pm only with appointment
Thursday: 9am – 12pm and 3pm – 6pm only with appointment

T (030) 9018 – 24332 /35/36/37/38

F (030) 9018 – 24354

 Translation: Please bring a translator with you if you need one. For a notarization the translator must be a sworn translator.

General social service in the Office for Social Affairs

Social workers inform, consult and support you in various situations, such as:

- basic provision for elderly people and in case of total inability to work
- help with livelihood
- help with health issues
- support in financial distresses
- consultation in personal crises
- forwarding to voluntary company and visit services
- information about further consultation offices and specialist departments
- consultation about nursing services (e.g. help with nursing, nursing care insurance, tools, help with household)
- consultation about nursing relatives
- information and help with the application of discounts according to social law (e.g. Berlinpass, disabled person's pass, release of broadcasting fees) - (z.B. Berlinpass, Schwerbehindertenausweis, Befreiung von Rundfunkgebühren)
- living at advanced age

Address

Townhall Wedding (Rathaus Wedding)
Müllerstr. 146, 13353 Berlin

T (030) 9018 - 42421 / 42415

F (030) 9018 - 488 42761

M asd@ba-mitte.berlin.de

How to get there

Subway: U6 / U9 until U Leopoldplatz


Bus: 120 until Rathaus Wedding or U Leopoldplatz
142, 221, 247, 327 until U Leopoldplatz

Tram: 50, M13 until Seestraße

B Barrier-free access to the building is available.

Office hours

Tuesday and Thursday: 9am - 1pm
and on arrangement by telephone.

 Translation: Turkish, English, French. For further languages a local translation by telephone can be used.

Social work for refugees in dormitories

Social workers inform, consult and support refugees living in dormitories and refugees whose accommodation was organized by the BA Mitte in various situations, such as:

- relevant questions about accommodations
- social questions
- information about further consultation offices and specialist departments
- consultation about searching an apartment
- if necessary, support with application (e.g. WBS, SGB II, sickness pay)

Address

Townhall Wedding (Rathaus Wedding)
Müllerstr. 146, 13353 Berlin

T (030) 9018 – 42585 / 42248

F (030) 9018 – 43672

M r.matar@ba-mitte.berlin.de

m.bitik@ba-mitte.berlin.de

a.albrecht@ba-mitte.berlin.de

How to get there

Subway: U6/U9 until U Leopoldplatz

Bus: 120 until Rathaus Wedding or U Leopoldplatz
142, 221, 247, 327 until U Leopoldplatz

Tram: 50, M13 until Seestraße

B Barrier-free access to the building is available.


Office hours

Monday 9am to 11.30am

Tuesday 9am to 11.30am

Thursday 9am to 11.30am

and on arrangement by telephone.

 Translation: During the office hours in Arabic and English. For further languages a local translation by telephone can be used. Outside office hours you can also bring your own translator.

Accommodation

The department help for the homeless is responsible for the accommodation of unvoluntarily homeless refugees who have a residence permit according to § 23 or 25 Residence Act (Aufenthaltsgesetz) or a visa for family reunification.

The legal foundation for the accommodation is § 17 of the general law for the protection of the public safety and order in Berlin (Allgemeines Gesetz zum Schutz der öffentlichen Sicherheit und Ordnung in Berlin ASOG Bln.).

The district office Mitte does not own accommodations for homeless people or apartments. Unvoluntarily homeless people are therefore assigned to an accommodation maintained by an industrial provider.

No one has a legal claim to be accommodated in a specific accommodation.

Address see next page.

Accommodation

Address

Townhall Wedding (Rathaus Wedding)
Müllerstr. 146, 13353 Berlin

M sozialamt@ba-mitte.berlin.de

How to get there

Subway: U6 / U9 until Leopoldplatz

Bus: 120 until Rathaus Wedding or Leopoldplatz
142, 221, 247, 327 until U Leopoldplatz

Tram: 50, M13 until Seestraße

B Barrier-free access to the building is available.

Office hours

Hand out of queue numbers is from 8.30am to 11.30am

Monday: 8.30am – 12pm

Tuesday: 8.30am – 12pm


Thursday: 8.30am – 12pm

Arranging appointments and general information:

Wednesday: 9am to 3pm

Friday: 9am to 12pm

T (030) 9018 – 42300

 Translation: During the office hours in Arabic. For further languages a local translation by telephone can be used. You can also bring your own translator.

Service facility help for the homeless /AsylbLG

The service facility is responsible for:

- services according to the Asylum Seekers Benefits Act (Asylbewerberleistungsgesetz) for people who for example
 - own a stay toleration, an official allowance to cross borders, a certificate L4048
 - possess a visa according to the § 23 Abs. 1 or a residence permit according to the § 23 Abs. 1 AufenthG „due to war“
 - have obtained a residence permit according to § 25 Abs. 4 S. 1 or § 25 Abs. 5 AufenthG due to humanitarian reasons
- services of basic provision and help with livelihood for people without a permanent residence on inability to work and / or reaching the retirement age
- services according to the PsychKG for stationary accommodated people (forensic psychiatric hospital)
- services of overcoming special social difficulties according to the §§ 67, 68 SGB XII and others
- assisted living models
- cost coverage of rent during imprisonment
- cost coverage of rent and energy debts

Adress see next page.

Service facility help for the homeless /AsylbLG

Adress

Townhall Wedding (Rathaus Wedding)
Müllerstr. 146, 13353 Berlin

Contact person: Mrs. Klausch

T (030) 9018 – 42369
M sozialamt@ba-mitte.berlin.de

How to get there


Subway: U6 / U9 until Leopoldplatz
Bus: 120 until Rathaus Wedding or Leopoldplatz
142, 221, 247, 327 until U Leopoldplatz
Tram: 50, M13 until Seestraße

B Barrier-free access to the building is available.

Office hours

Monday and Thursday 9am – 12pm
(Registration necessary by 11.30am)

On Tuesdays office hours only with appointment.

 Translation: In Arabic during the office hours. For further languages a local translation by telephone can be used. You can also bring your own translator.

Information about school registration in elementary school

Going to an elementary school

Usually at the age of maximum 7 years your child is enrolled in school, that means your child is having usual classes together with German children.

What is a welcome class?

At the age of 8 to 11 years your child is enrolled in a welcome class. There your child learns German and gets prepared for the usual school lessons.

Where can I register my child?

The registration is done in the responsible elementary school. You can ask which school this is in the nearest elementary school and in the coordination office for welcome classes in the language development center.

Please bring the following documents for the registration if possible:

- Personal documents
- Registration confirmation or proof of current residence (e.g. rent contract, certificate LAF)
- school report (only for presentation in the school)

As parents you are obligated to let your children be medically examined by the school's doctor before they are enrolled in school. You will receive the appointment from the school or the coordination office for elementary schools. From the coordination office you will also get a place in a welcome class.

Adress see the page after next page.

Information about school registration in secondary school

At which age does a child go to secondary school?

Children at the age of 12 to 16 usually go to secondary school. Your child will go to a welcome class there.

What is a welcome class?

In a welcome class your child learns to speak German and gets prepared to go to the usual classes.

Where can you register your child?

The registration is done in the education authority Mitte or in the coordination office.

Please bring the following documents for the registration if possible:

- Personal documents
- Registration confirmation or proof of current residence (e.g. registration certificate from the Citizens Registration Office (Bürgeramt), rent contract, certificate LAF)
- school report (only for presentation in the school)

You will get an appointment to verify the German knowledge of your child from the education authority. The verification is done in the coordination office for welcome classes in the language development center. The school places are also assigned by the coordination office. You also get the appointment for the obligatory medical examination by the school's doctor there.

Contact people in the education authority (Schulamt) and contact people in the welcome classes in secondary schools

Adress

District Office Berlin (Bezirksamt Mitte von Berlin)
Education authority (Schulamt)
Karl-Marx-Allee 31, 10178 Berlin
Room 340 / 341
T (030) 9018 - 26112 / 26018
F (030) 9018 - 26001
M schulamt@ba-mitte.berlin.de

How to get there

Subway: U5 until Schillingstraße
Tram: M5, M6, M8 until Büschingstraße

B Barrier-free access to the building is available.

Office hours

Monday: 9am - 12pm
Tuesday: 9am - 12pm
Thursday: 3pm - 6pm

Contact people concerning questions about the welcome classes in the elementary schools and secondary schools

Coordinating office for welcome classes

Address

Language development center (Sprachförderzentrum SFZ) –
Front building / 3rd floor
Badstr. 10, 13357 Berlin

Contact person Mrs. Schiewe-Krüger

T (030) 403 94 92 – 231

F (030) 403 94 92 – 230

M schiewe-krueger@sprachfoerderzentrum.de

How to get there

Subway: U8 until U Gesundbrunnen or U Pankstr.

City train: S1, S2, S25, S26, S41, S42, S46 until S Gesundbrunnen

Bus: 247 until S+U Gesundbrunnen, M 27 until U Pankstr.

City library Mitte

What do we offer?

In our libraries you can find

- books, movies, CDs, audio books, games
- media in different languages
- media to learn languages
- current newspaper and magazines
- media for children and youths
- free Wifi
- internet- and pc workplaces
- workplaces to read and learn
- events for children, youths and adults

The visit is for free!

If you want to borrow media you need a library passport. You can get that for free. For the registration we need your residence document and your address. Children under 18 years need the declaration of consent from the parents, the legal guardian or the caregiver.

With the library passport you can borrow media in all Berliner public libraries. You can also make use of the digital offer of the Berliner public libraries: <https://www.berlin.de/stadtbibliothek-mitte/angebote/digitale-angebote/>. We offer for example the „Pressreader“ with more than 5,000 current newspapers and magazines from all around the world or E-Learning-courses to learn German.

More tips and interesting links you can find on the following website:

<http://www.berlin.de/stadtbibliothek-mitte/angebote/angebote-fuer-fluechtlinge/>

We look forward to your visit!

Bezirkszentralbibliothek

Philipp-Schaeffer
 Brunnenstr. 181, 10119 Berlin
 T (030) 9018 – 24444
 M schaeffer@stb-mitte.de
 U8 Rosenthaler Platz
 Mo-Fr 10am – 7.30pm,
 Sa 10am – 2pm

Bibliothek am Luisenbad

Badstr. 39, 13357 Berlin
 T (030) 9018 – 45610
 M luisenbad@stb-mitte.de
 U8 Pankstraße;
 U8, U9 Osloer Straße
 Mo-Fr 10am – 7.30pm
 Sa 10am – 2pm

Bibliothek Tiergarten Süd

Lützowstraße 27, 10785 Berlin
 T (030) 2300 3088
 M tiergarten-sued@stb-mitte.de
 U1 Kurfürstenstraße
 Mo, Tu, Thu, Fr 12.30pm – 6pm

Bruno-Lösche-Bibliothek

Perleberger Str. 33, 10559 Berlin
 T (030) 9018 – 33025
 M loesche@stb-mitte.de
 U9 Birkenstr.; S Westhafen; Bus M27
 Mo-Fr 10am – 7.30pm,
 Sa 10am – 2pm

Hansabibliothek

Altonaer Str. 15, 10557 Berlin
 T (030) 9018 – 32156
 M hansa@stb-mitte.de
 U9 Hansaplatz; S Tiergarten, Bellevue
 Mo, Fr 1pm – 7.30pm,
 Tu, Wed, Thu 12pm – 6pm

Kurt-Tucholsky-Bibliothek

(Sponsor: Moabiter Ratschlag e. V.)
 Rostocker Straße 32b, 10553 Berlin
 T (030) 3948 0264
 M tucholsky@stb-mitte.de
 S Beusselstraße
 Mo-Thu 12.30pm – 6pm

**Schiller-Bibliothek with
@hugo-Jugendmedienetage**

Müllerstr. 149, 13353 Berlin
 T (030) 9018 – 45683
 M schiller@stb-mitte.de
 U6, U9 Leopoldplatz
 Mo-Fr 10am – 7.30pm,
 Sa 10am – 2pm

Fahrbibliothek

T (030) 9018 – 45445
 M fahrbibliothek@stb-mitte.de

B Barrier-free access to all buildings is available.

www.stadtbibliothek-mitte.berlin.de

www.facebook.com/stb.mitte

Adult education center (Volkshochschule) – German classes for refugees

The adult education center Berlin Mitte (Volkshochschule Berlin Mitte) is a state education facility. We are an approved operator for integration classes and hold hundreds of language classes in all levels every year and prepare our participants for the approved German exams.

German classes for refugees

Our German classes for refugees comprise usually 400 lessons and end with an approved final exam on the language level A1 or A2. They are subdivided in 4 modules with each 100 lessons. The participants get the training material during the lesson.

Who can attend the classes?

Refugees and asylum seekers and people with residence permit due to humanitarian reasons, who

- have no permission to attend another publicly funded, free German class (e.g. integration class or ESF-funded class)
- are not anymore obliged to attend school
- are registered in Berlin

Which documents do you need for the registration?

- residence permit
- registration certificate

Registration and consultation:

Address

Antonstraße 37
13347 Berlin
Room 103

T (030) 9018 – 37474
M deutsch@vhsmittle.de

How to get there

Subway: U6, U9 until U Leopoldplatz
City train: S41, S42 until S+U Wedding

B Barrier-free access to the building is available.

Office hours

Monday: 11am – 3pm
Thursday: 11am – 3pm

Online arrangement for appointments

Registration and consultation: <http://ftp.berlinonline.de/vhs-mitte/>

The German classes for refugees are offered by all adult education centers in Berlin.

You can find the opening hours for registration and consultation of all adult education centers in Berlin online on the following website:

<http://www.berlin.de/vhs/kurse/deutsch-integration/beratung/>



School of music Fanny Hensel

The school of music Fanny Hensel is the municipal school of music in the district Berlin Mitte. It enables musical and cultural participation for interested people of all ages and origins. Children, youths and adults can learn nearly all orchestral instruments, instruments of the area world music, singing/choir, ballet, music theatre or dance theatre. Besides that, it offers low threshold forms of teaching in cooperation with schools, Kitas and other social partners in the district.

Music lessons for refugees

Instrumental- and vocal lessons, offers for ensemble. Individuals who currently receive benefits according to the Asylum Seekers Benefits Act (Asylbewerberleistungsgesetz) have the opportunity to get discounted music lessons.

Who can benefit from this offer?

Refugees and people with residence permit due to humanitarian reasons.

Which documents do you need for the registration?

Proof of received benefits according to the Asylum Seekers Benefits Act (Asylbewerberleistungsgesetz).

Adress

Office in the Townhall Tiergarten (Rathaus Tiergarten) 4th floor
Mathilde-Jacob-Platz 1
10551 Berlin

M infomusikschule@ba-mitte.berlin.de

www.musikschule-fanny-hensel.de

How to get there

Subway: U9 until U Turmstraße

Bus: 245, 101, 123 until Rathaus Tiergarten

M27, TXL, 187 until U Turmstraße

B Barrier-free access to the building is available.

Office hours in the office/student processing/contract conclusion:

- closed during the school vacations -

Tuesday: 2pm – 6pm

Thursday: 8am – 12pm

The school of music has various branches

Adresses branches

Branche Mitte

Wallstraße 42
10179 Berlin

T (030) 9018-37548

F (030) 9018-37576

Branche Tiergarten

Turmstraße 75
10551 Berlin

T (030) 9018-33449

F (030) 9018-33469

Branche Wedding

Ruheplatzstraße 4
13347 Berlin
(currently in restoration)

T (030) 9018-44264

F (030) 9018-44224

Alternative location:

Swinemünder Str. 80
13355 Berlin

How to get there

Bus: 147, 165, 265 until U
Märkisches
Museum/Inselstr.

B Barrier-free access to
the building is available.

How to get there

Subway: U9 until U
Turmstraße
Bus: 245, 101, 123, until
Rathaus Tiergarten;
M27, TXL, 187 until
U Turmstraße

B Barrier-free access to
the building is available.

How to get there

Bus: 247 until
Swinemünder Str.

Office hours of the branches

- closed during the school vacations -

Tuesday: 3pm – 6.30pm

Thursday: 11am – 1pm

(only information and consultation, no contract conclusion)

Welcome office (Willkommensbüro) – Coordination of relevant questions for refugees

- contact point for citizens, associations, supporter or voluntary initiatives for questions about the refugee work in the district
- if necessary, forwarding to the responsible authorities
- information activities and public relations work, for example weekly newsletter
- networking and committee work
- project coordination and consultation for voluntary and full-time projects
- promotion of participation and integration of refugees with help of the integration fund of the district
- forwarding to guide services (translation and culture mediation)
- extended certificate of good conduct for voluntarily engaged people

Regular action groups in the district about the topic flight for everyone who is interested. Information about topics and dates:

M willkommensbuero@ba-mitte.berlin.de

Weekly newsletter with information and offers for refugees and parties working with integration and refugees:

<http://www.berlin.de/ba-mitte/politik-und-verwaltung/beauftragte/integration/gefluechtete-menschen/newsletter/>



#NeuinMitte – current information from the district in Arabic and Farsi/Dari/Paschto:

<https://www.facebook.com/groups/neuinmitte.arabisch/>

<https://www.facebook.com/groups/neuinmitte.dari.farsi.paschto/>

Adress

Welcome office townhall Tiergarten (Willkommensbüro Rathaus Tiergarten)

Mathilde-Jacob-Platz 1, 10551 Berlin

M willkommensbuero@ba-mitte.berlin.de

Anfahrt

Subway: U9 until U Turmstraße

Bus: 245, 101, 123 until Rathaus Tiergarten;

M27, TXL, 187 until U Turmstraße

B Barrier-free access to the building is available.

Contact people**Temporary integration agent**

Mrs. Johanna Kösters

T (030) 9018 32961

F (030) 9018-488 - 32961

M johanna.koesters@ba-mitte.berlin.de

Coordination for questions concerning refugees / direction welcome office

Mrs. Noemi Majer

T (030) 9018 - 33749

F (030) 9018 488 - 33749

M noemi.majer@ba-mitte.berlin.de

Coordination for engagement in the social environment in the field refuge and Coordination BENN

Mrs. Christina Schuster

T (030) 9018 - 33748

F (030) 9018 488 - 33749

M christina.schuster@ba-mitte.berlin.de

Coordination for the Integration Fund and intercultural opening of the administration

Mrs. Öznur Bükler

T (030) 9018 - 33747

F (030) 9018 488 - 33749

M oeznur.bueker@ba-mitte.berlin.de

Coordination integration guides, EU-migration/south-east europe and anti-discrimination

Mrs. Sybille Biermann

T (030) 9018 - 32635

F (030) 9018 488 - 33749

M sybille.biermann@ba-mitte.berlin.de


Integration office & Office Migrants Advisory Board

Mrs. Huri Yavuz

T (030) 9018 33035

F (030) 9018 488 33035

M integrationsbuero@ba-mitte.berlin.de; huri.yavuz@ba-mitte.berlin.de

54  Translation: English, Spanish, French, Polish, Turkish. For further languages interpreter can be organised on notification in advance or a local translation by telephone can be used.