

## Integration guides

Immigrated people sometimes need special support with questions about family, work, living, social surrounding, culture, citizen services and right of residence. The integration guides from the project *the bridge* (Lotsenprojekt *die brücke*) assist you with advice and help in 6 guides offices in the district Mitte.

### **The integrations guides**

- explain official structures and support in accessing to standard benefits
- explain application forms and official letters
- support with filling out application forms
- translate in simple relations
- accompany to offices
- The offer is for free!

### **Adresses guides offices**

#### **Wedding**

Müllerstraße 158, 13353 Berlin

T (030) 60503098

Hochstädter Straße 16, 13347 Berlin

T (030) 45020815

**B** Barrier-free access to the building is available

#### **Moabit**

Beusselstraße 80, 10553 Berlin

T (030) 34096426

#### **Gesundbrunnen**

Putbusser Straße 27, 13355 Berlin

T (030) 50344148

Koloniestraße 35 A, 13359 Berlin

T (030) 48478064

In the Citizens Registration Office for refugees (Flüchtlingsbürgeramt)

Rathaus Tiergarten  
Mathilde-Jacob-Platz 1  
10551 Berlin  
Room 15 -15a  
T (030)-9018 34524

**Office hours in the Citizens Registration Office for refugees**

Monday, Tuesday: 8am – 3pm  
Wednesday, Friday: 7am – 2pm  
Thursday: 11am – 6pm

**General Information**

T (030) 45020882


**Requests for accompaniment and appointments**

M [lotsen-verwalt@bildungsmarkt.de](mailto:lotsen-verwalt@bildungsmarkt.de)

**Office hours in all guides offices except the Citizens Registration Office for refugees**

Mo., Tu., Thu.: 9am – 4pm\*  
Wednesday: 9am – 5pm  
Friday: 9am – 3pm

*\*Appointments available until 5pm on agreement*

 **We speak the following languages:**

Arabic, Aramaic, Azerbaijani, Bosnian, Bulgarian, Persian (Farsi/Dari), Greek, Englisch, Kurdish (Kumanji/Sorani), Romanian, Russian, Polish, Serbo-Croatian, Spanish, Turkish.

- Please note that some languages are only available in few guides offices. Please find out beforehand by telephone or mail!