



The Office of Social Affairs now has **separate opening hours** for the **initial contact point for material assistance** in room 2065 (foyer of Kreuzberg City Hall, 2nd floor) and for the **initial contact point for social housing assistance** (rooms 3018 and 3019, old building, 3rd floor).

---

#### **First point of contact of the Material Assistance Department**

##### **Priority concerns:**

- Applications for social assistance due to lack of means and initial applications
- accommodation in shelters for the homeless / no requests for change of accommodation
- Housing offers available
- in case of imminent eviction from the flat
- applications for the assumption of funeral costs

For other requests, please use the post, the citizens' telephone (115), fax (030) 90298-2685 or e-mail: [sozialamt@ba-fk.berlin.de](mailto:sozialamt@ba-fk.berlin.de).

##### **Opening hours:**

Monday: 09:30 - 11:30 a.m.

Tuesday: 09:30 - 11:30 a.m.

Thursday: 09:30 - 11:30 a.m.

**Material assistance** = basic income support, assistance for subsistence, participation, assistance for care and according to the Asylum Seekers' Benefits Act (Asylbewerberleistungsgesetz)

---

#### **First point of contact for the Social Housing Assistance Unit**

##### **Priority concerns:**

- Social assistance applications for homelessness
- Accommodation in homeless shelters / no change requests
- Housing offers available - need for a statement from the Job Centre
- in case of threatened eviction from the flat

##### **Opening hours:**

Monday: 9:00 - 11:30 a.m.

Tuesday: 9:00 - 11:30 a.m.

Thursday: 9:00 - 11:30 a.m.

**BERLIN**

