

Separate opening hours are applied for clients of the Office of Social Affairs in the emergency contact point in room 2065 (Kreuzberg City Hall foyer).

Emergencies are:

- Applications for social assistance due to lack of means and first time applications
- Accomodation in homeless facilities/ No requests for change possible
- Existing housing offers - Necessity of statement at the JobCenter
- Cases of threatened eviction of the flat
- Applications for assumption of funeral expenses
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For all the cases that are not emergencies, please use the postal service, the telephone line for citizen services (115), Fax or Email sozialamt@ba-fk.berlin.de .

opening hours:

	Social housing assistance	Material reception conditions*
Monday:	8.30 a.m. - 10.30 a.m.	11.00 a.m. - 13.00 p.m.
Tuesday:	8.30 a.m. - 10.30 a.m.	11.00 a.m. - 13.00 p.m.
Thursday:	8.30 a.m. - 10.30 a.m.	11.00 a.m. - 13.00 p.m.

*Basic security, benefits/Basic income support, Help to subsistence for homeless, Asylum seeker benefits Act, Help for care assistance, Participation Service

